

Privacy Policy –Golfers, Competitors, Volunteers & Players

What we need

Scottish Golf will be a “controller” of the personal information that you provide to us in this form or through this website.

Golfer/Competitor personal data:

When you register as a user of Scottish Golf or register to compete in a Scottish Golf event or Scottish Golf endorsed event we may ask you for the following personal information:

- contact details – name, address, email address, gender, date of birth, contact number etc.;
- criteria – player, parent, volunteer, etc.;
- payment details – bank account number, sort code, card details, etc.;
- participation details – for example, club, courses you play, dates you play, your scores and information relating to your handicap; and
- equality information – for example, disability, etc.

Volunteer personal data:

When you volunteer with Scottish Golf, we may ask you for the following personal information:

- contact details – name, address, email address, date of birth, etc.;
- participation details – for example, club, etc.;
- payment details – bank account number, sort code, card details, etc.;
- equality information – for example, disability, etc.; and
- any other personal information, for example, PVG membership, clothing sizes etc.

Player personal data

When you are selected as a member of the National Squad or National Team, we may ask you for the following personal information:

- Contact details – name, date of birth, address, email address, phone number, parent’s name, parents’ email, parent’s phone number, coach’s name, coach’s phone number, coach’s email
- Membership criteria – national squad
- Participation details – home club, area/county, CDH number
- Social media account details – including but not limited to Instagram, Twitter, Facebook
- Medical information – allergies, dietary requirements, pre-existing medical conditions
- Passport details
- Clothing and shoe size

Information that we receive from other sources:

We receive personal data about you from golf clubs which are affiliated to us or via software providers acting on behalf of those clubs.

Why we need your personal information – contractual purposes

Golfer, Volunteer and Player personal data:

We need to collect personal information so that we can manage your registration with us. We will use your personal information to:

- set up your online account;
- ensure accurate player identification and issue a WHS index;
- send you communications in relation to essential services

If you do not provide us with all the personal information that we need to collect then this may affect our ability to offer the above services and benefits.

Why we need your personal information – legitimate purposes

We also process our golfers', volunteers' and players' personal information in pursuit of our legitimate interests to:

- promote and encourage participation in golf by sending communications and booking information for upcoming competitions and events. Our competitions and events may be filmed for live streaming purposes and your personal information may also be used in images captured from our competitions and events, which we use for promotional, education and development purposes;
- administer and maintain the integrity of the handicapping system to be certain that a member's handicap is a true reflection of their ability;
- provide competition in golf by accepting and managing entries for our competitions and checking your personal information to ensure you are entered into the correct category;
- monitor and develop participation in golf by monitoring engagement and participation and inviting our you to participate in surveys for researching and development purposes;
- develop and maintain qualifications, including sending email communications to inform you of upcoming courses, renewal requirements and verify that you have completed any mandatory training and PVG / safeguarding requirements;
- respond to and communicate regarding your questions, comments, support needs or complaints, concerns or allegations in relation to golf;
- When you book a place with us for and attend a coaching course, competition, event, training course, etc., we need to collect your personal information so that we can honour your booking and to enable you to participate in the course, competition, event, etc;

Where we process your personal information in pursuit of our legitimate interests, you have the right to object to us using your personal information for the above purposes. If you wish to object to any of the above processing, please contact us. If we agree and comply with your objection, this may affect our ability to undertake the tasks above for the benefit of you as a golfer, volunteer, player.

Volunteer personal data:

We will need to collect personal information relating to criminal convictions or alleged commission of criminal offences where you are required to complete a PVG check under the Protection of Vulnerable Groups (Scotland) Act 2007. This information will include your PVG certificate number, PVG

membership number, date of issue and any relevant information in relation to your membership of the PVG Scheme.

If your PVG certificate is not clear, we will have a legitimate interest to collect references and any other applicable information to allow us to consider whether or not you can volunteer in a regulated role with children and/or protected adults.

Where we process your personal information in pursuit of our legitimate interests, you have the right to object to us using your personal information for the above purposes. If you wish to object to any of the above processing, please contact us. If we comply with your objection, this may affect our ability to undertake the tasks above for the benefit of you as a volunteer.

Why we need your personal information – legal obligations

We are under a legal obligation to process certain personal information relating to our golfers, volunteers, players, etc. for the purposes of complying with our obligations under:

- the Protection of Vulnerable Groups (Scotland) Act 2007 to check that our coaches and volunteers are able to undertake regulated work with children and protected adults;
- the Equality Act 2010, which requires us to process personal information to make reasonable adjustments where necessary;

Other uses of your personal information

We may ask you if we can process your personal information for additional purposes. Where we do so, we will provide you with an additional privacy notice with information on how we will use your information for these additional purposes.

Who we share your personal information with

If your personal information is included in any images or videos taken by us at our competitions and events, we may share this for promotional and/or journalistic purposes.

Your personal information collected from participation in an event may be shared with our patrons, sponsors and partners for specific purposes only eg The R&A in relation to WAGR calculations.

We may be required to share personal information with statutory or regulatory authorities and organisations to comply with statutory obligations. Such organisations include the Health & Safety Executive, Disclosure Scotland, Children 1st, Professional Golfers Association (PGA) and Police Scotland for the purposes of safeguarding children and/or protected adults.

We may also share personal information with our professional and legal advisors for the purposes of taking advice

Scottish Golf employs third party suppliers to provide services. These suppliers may process personal information on our behalf as “processors” and are subject to written contractual conditions to only process that personal information under our instructions and protect it.

We may share your data with other organisations involved in the calculation of your handicap.

In the event that we do share personal information with external third parties, we will only share such personal information strictly required for the specific purposes and take reasonable steps to ensure that recipients shall only process the disclosed personal information in accordance with those purposes.

Player personal data

We publish the results of our competitions on our website, app and in the media. These may include competitors’ name, age category, home club or country, county/area, result.

We may also be required to share personal information relating to players' health in order to undertake activities to eliminate doping, at a sporting event, within our sport generally, or to provide information about doping, or suspected doping, to UK Anti-Doping or another body with responsibility for eliminating doping in our sport.

How we protect your personal information

Your personal information is stored on our electronic filing system and our servers based in the UK/ EU and is accessed by our staff and volunteers for the purposes set out above.

We are required to transfer your personal information out with the EU for the purposes entering players into competitions, booking travel arrangements for training camps, etc. Your personal information may be transferred to, and stored in, countries outside of the UK and EU for the above purposes. Scottish Golf will take steps to ensure your personal information is adequately protected in countries outside of the UK and EU. Please contact us if you would like more details on safeguards used by Scottish Golf to protect personal information for these transfers.

How long we keep your personal information

We will only keep your personal information for as long as necessary to provide you with membership services.

We have a data retention policy that sets out the periods for retaining and reviewing all information that we hold. This sets out different retention periods and you can request a copy by contacting us.

All records and documents relating to safeguarding and anti-doping matters will be retained ad infinitum under Section 21 of the Inquiries Act 2005.

Your rights

You can exercise any of the following rights by writing to us F.A.O Strategic Business Manager, Scottish Golf Ltd, Arrol House, Viking Way, Rosyth, KY11 2UU or by email to info@scottishgolf.org

Your rights in relation to your personal information are:

- you have a right to request access to the personal information that we hold about you by making a "subject access request";
- if you believe that any of your personal information is inaccurate or incomplete, you have a right to request that we correct or complete your personal information;
- you have a right to request that we restrict the processing of your personal information for specific purposes; and
- if you wish us to delete your personal information, you may request that we do so.

Any requests received by Scottish Golf will be considered under applicable data protection legislation. If you remain dissatisfied, you have a right to raise a complaint with the Information Commissioner's Office at www.ico.org.uk